



New Dream Inc

Computer & IT solutions

Warranty Information

New Dream Inc. offers a **FREE 1-YEAR WARRANTY** on all upgraded/modified new computers we sell (including those purchased via our e-commerce brands: MichaelElectronics2, Velzform, GreatPriceTech and zTecPC). We also offer extended warranties for an additional fee.



Registering Your 1-Year Free Warranty

- Visit <https://www.michaelelectronics2.com/warranty-registration>
- Enter your first name, last name, email, and your device's serial number in the prompted areas.
- Follow the prompts on the next page to finish your registration for your free 1-year warranty.
- (If you purchased an Extended Warranty, please remember to enter your warranty code when prompted)



Why Register for Our Warranty?

- We are a service provider for Asus, HP, Lenovo, and Dell. We are an authorized reseller of those companies and MSI, Cougar, Gigabyte, Samsung, and many more.
- Our professional technicians have researched and/or fixed thousands of computers and we bring that experience and knowledge to you and your PC and/or laptop. Chances are that if your computer has a problem then we have seen it before, and we can fix it.
- Do you hate wading through phone menus to talk to a real person? Most people are talking to a real experienced technician right after calling us.



Warranty Benefits:

- 1 Year Warranty (or extended warranty) on all modified/upgraded components from original date of purchase (note this only applies to components we installed in-house.)
- 1 Year Free Diagnostic Support via E-mail and scheduled phone calls.
- Free Support in claims on Covered Manufacturer Warranty on original manufacturer components.

Questions? Need Support? Call us at 971-371-1911 (option 2), or email us at support@michaelelectronics2.com